

The International Federation of Adjusting Associations Catastrophe Claims Adjusting a Global Challenge

Wednesday 12th October 2011 - Association of British Insurers,
Gresham Street, London, EC2V 7HQ



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Certainty in an Uncertain World



Thornton Tomasetti

Engineering design, investigation and analysis

Speakers and panellists include :-

John Hurrell	CEO, AIRMIC, UK
Bob Wedoff	President, LWG, USA
Darlington Mgbodikwe	Crawfords, Nigeria and IFAA President
Simon Burley	Director, Delta Claims Services, UK and CILA President
Tim Humphreys	Policy Advisor, General Insurance, Association of British Insurers, UK
Mark Ellis	Vice President, Thornton Tomasetti, USA
Peter Ziegler	Director, Thomas Pasley Associates, New Zealand
Justin Crick	Partner, RGL, UK
Malcolm Hyde	Director, CILA, UK
Paul May	Chairman, Concordia Consultancy Ltd and Past President IFAA, CILA and FUEDI
Prof Chris Parsons	Cass Business School, London
Jonathan Clark	Director Corporate and Technical Risks, Cunningham Lindsey, UK

Time	Event
08.00 - 09.00	Registration & Coffee
09.00 - 09.15	Welcome
09.15 - 10.15	Christchurch Earthquake: the global claims challenge
10.15 - 10.45	Coffee break
10.45 - 11.15	Japan and Chile earthquakes: Business Interruption issues arising
11.15 - 12.15	USA Catastrophes
12.15 - 13.30	Buffet Lunch
13.30 - 14.15	“Roads to Ruin” AIRMIC research: Lessons to be learned from catastrophe crisis events
14.15 - 14.45	Panel Q&A session
14.45 - 15.15	Coffee Break
15.15 - 16.15	UK Floods
16.15 - 16.45	Panel Q&A session
16.45	Closing comments
17.00	Close

IFAA Member Delegate: £160.00
 (eg CILA, FUEDI, AICLA)
 AIRMIC or IRM Delegate: £160.00
 Non-Member Delegate: £180.00

The one day event includes buffet lunch and refreshments during the day.

To register please complete this form and either post, fax or email it and payment to:

IFAA - Emma Taeger, 3rd Floor, 25-26 Lime Street, London, EC3M 7HR, UK.

Fax: +44 (0) 207 692 4660 Email: info@adjustersworldwide.org

Online payment

Please visit www.adjustersworldwide.org/London_2011 and follow the instructions to pay securely using Paypal.

Bank transfer

Bank account name: International Federation of Adjusting Associations Bank: Lloyds TSB
 Swift code: LOYDGB21048 IBAN: GB14 LOYD 3092 3201 7262 53
 Sort Code: 30 92 32 Account number: 01726253

Delegate information

Name _____ Company _____

Full Address _____
 _____ Post Code _____ Country _____

Phone _____ Email _____

Guest 1 Name _____ Company _____

Guest 2 Name _____ Company _____

Guest 3 Name _____ Company _____

Payment

Please delete / complete as appropriate

Cheque enclosed - Copy of bank transfer confirmation enclosed - Copy of payment online confirmation enclosed **or**

Credit Card details below Please select: VISA / MASTERCARD / AMEX / DINERS / Other.....

Name on card _____

Credit Card number _____ Start date _____ Expiry date _____

Security code _____ Amount to be debited £GBP _____ Signature _____

Cancellation Policy: If you cancel your booking prior to 15 days before the event, you will receive a refund less a handling and administration fee of £50 plus VAT. If a cancellation is made after this time, no refund can be made but a substitute delegate would be able to take your place. All cancellations / substitutions must be made in writing and acknowledged by the IFAA.